Electricity Facts Label (EFL)

Direct Energy

Apartment Basics 12

Oncor Electric Delivery service area

Date: 10/04/2026

Electricity price

Average monthly use:	500 kWh	1000 kWh	2000 kWh
Average price per kWh:	17.6 ¢	16.7 ¢	17.3 ¢

This price disclosure is based on the following components:

Base Charge:	$4.95	per billing cycle
Energy Charge (0 to 1000 kWh):	8.9699¢	per kWh
Energy Charge (> 1000 kWh):	10.9699¢	per kWh

Oncor Electric Delivery Delivery Charges: $4.06 per billing cycle and 6.8673¢ per kWh

TDU Delivery Charges include all recurring charges passed through without mark-up.

Average price above excludes state and local sales taxes. The actual price per kWh you pay will vary according to your monthly usage.This price disclosure is an example based on average prices - your average price for service will vary according to your usage. The price you pay each month will consist of the Base Charge, Energy Charge, and TDU Delivery Charges.

Other Key Terms and questions

See Terms of Service statement for full listing of fees, deposit policy, and other terms.

Disclosure Chart

Type of Product	Fixed Rate
Contract Term	12 months
Do I have a termination fee or any fees associated with terminating service?	Yes, $10 for each month remaining in your contract. Applies through the end of the contract term. This fee does not apply if the customer moves, and provides a forwarding address and other evidence that may be requested to verify that the customer moved.
Can my price change during the contract period?	Yes
If my price can change, how will it change and by how much?	Your price may change only to reflect actual changes in TDSP charges, changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads, or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs on us that are beyond our control.
What other fees may I be charged?	For other fees, please reference these paragraphs in the Terms of Service. Pricing, Billing, Payment and Payment Arrangement, Customer Care, Alternate Billing Payment Options.
Is this a pre-pay or pay in advance product?	No
Does Direct Energy purchase excess distributed renewable generation?	Yes; customers enrolled on a renewable energy sell back product that meet the eligibility requirements will receive credits for excess distributed renewable generation. Renewable energy sell back product availability is subject to change at Direct Energy's discretion.
Renewable Content	This product is 22% renewable.

D1F00200112744B

	What is the Statewide average for renewable content?	The statewide average for renewable content is 37%.

Direct Energy, LP (PUCT Certificate No. 10040)
P.O. Box 3767
Houston, TX 77253-3767
Toll-free: 1-888-305-3828
Toll-free fax: 1-800-346-2233
24 hours a day, 7 days a week
www.directenergy.com