

Electricity Facts Label (EFL)

Direct Energy[®]

Twelve Hour Power 12

Texas-New Mexico Power service area

Date: 04/11/2026

Average monthly use:	500 kWh	1000 kWh	2000 kWh
Average price per kWh:	25.1¢	23.7¢	22.9¢

Average price calculations are based on a total consumption profile over a 12 month period assuming 45% of consumption occurs during the Designated Free Period. Your actual average price for electricity will vary according to your exact monthly usage. This price disclosure is an example of the total average price for electric service reflecting all Texas-New Mexico Power's recurring charges and is based on the following:

Energy Charge: 33.9635¢ per kWh - Daily beginning at 9:00 AM ending at 9:00 PM
0¢ per kWh - Designated Free Period (9:00 PM until 9:00 AM)

Base Charge: \$9.95

*Texas-New Mexico Power Delivery Charges: \$7.85 per month and 6.4665¢ per kWh

***All delivery charges will be prorated and the customer will not be billed for any TDU delivery charges during the Designated Free Period.**

Electricity price

Texas-New Mexico Power Delivery Charges include all recurring charges from Texas-New Mexico Power passed through without mark-up.

The average price per kWh includes the PUC Assessment. Prices are exclusive of state and local sales taxes and the Gross Receipts Reimbursement.

Your average price per kWh each month is determined by the energy charge above and the following predetermined formula:

Price per kWh = (Base Charge + Energy Charge (55% of Monthly usage * Daily Energy Charge from 9:00 AM - 9:00 PM) + TDU Delivery Charges (55% * All Recurring TDU Charges)) / Monthly Usage.

This price disclosure is an example based on average service prices - your average price for electricity service will vary according to your usage. In the event Transmission and Distribution Service Provider (TDSP) fails to record complete interval data, your TDSP may estimate usage for missing periods using historical data from your meter, or report interval data for missing intervals as a zero. A multi-day average of recent interval data may be used to estimate usage for missing intervals and used to calculate your monthly bill. When there is a difference between the monthly meter read and monthly total of actual or estimated interval data, the usage will be re-billed upon receipt of the full set of interval data for the billing period where estimation occurred.

Other Key Terms and questions

See Terms of Service statement for a full listing of fees, deposit policy, and other terms.

Disclosure Chart	Type of Product	Fixed
	Contract Term	12 months
	Do I have a termination fee or any fees associated with terminating service?	Yes. \$150. Applies through the end of the contract term. This fee does not apply if the customer moves, and provides a forwarding address and other evidence that may be requested to verify that the customer moved.
	Can my price change during the contract period?	Yes
	If my price can change, how will it change and by how much?	Your price may change only to reflect actual changes in TDSP charges, changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads, or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs on us that are beyond our control.
	What other fees may I be charged?	For other fees, please reference these paragraphs in the Terms of Service. Pricing, Billing, Payment and Payment Arrangement, Customer Care, Alternate Billing Payment Options.
	Is this a pre-pay or pay in advance product?	No
	Does REP purchase excess distributed renewable generation?	Yes; customers enrolled on a renewable energy sell back product that meet the eligibility requirements will receive credits for excess distributed renewable generation. Renewable energy sell back product availability is subject to change at Direct Energy's discretion.
	Renewable Content	This product is 24% renewable.
	What is the statewide average for renewable content?	The statewide average for renewable content is 37%.
Direct Energy, LP (PUCT Certificate No. 10040) P.O. Box 3767 Houston, TX 77253-3767 Toll-free: 1-888-305-3828 Toll-free fax: 1-800-346-2233 24 hours a day, 7 days a week www.directenergy.com		