Electricity Facts Label (EFL)

Direct Energy®

Auto Pay Texas 36

AEP Texas Central service area

Date: 09/30/2026

Electricity price

Average monthly use:	500 kWh	1000 kWh	2000 kWh
Average price per kWh:	16.3¢	15.4¢	15.0¢

Your actual average price for electricity may vary according to your exact monthly usage. This price disclosure is an example of the total average price for electric service reflecting all AEP Texas Central's recurring charges and is based on the following:

Energy Charge:	8.9397¢	per kWh
Base Charge:	$4.95	per month
AEP Texas Central Delivery Charges:	$3.24	per month and 5.6898¢ per kWh

AEP Texas Central Delivery Charges include all recurring charges from AEP Texas Central Energy passed through without mark-up and may include an Income Tax Refund Rider (ITR).
The ITR refund amount varies based on usage.

The average price per kWh includes the PUC Assessment. Prices are exclusive of state and local sales taxes and the Gross Receipts Reimbursement.

Applies to AEP Texas Central Service Area only. Customers located in the Mission/McAllen area formerly served by Oncor are not subject to AEP Texas Central's transition charge-3, nuclear decommissioning charge, system registration charge, and the ADFIT credit associated with the system restoration charge.

Other Key Terms and questions

This plan is available through web enrollment only and requires enrollment in automatic payments.

See Terms of Service statement for a full listing of fees, deposit policy, and other terms.

Disclosure Chart

Type of Product	Fixed
Contract Term	36 months
Do I have a termination fee or any fees associated with terminating service?	Yes. $395. Applies through the end of the contract term. This fee does not apply if the customer moves, and provides a forwarding address and other evidence that may be requested to verify that the customer moved.
Can my price change during the contract period?	Yes
If my price can change, how will it change and by how much?	Your price may change only to reflect actual changes in TDSP charges, changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads, or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs on us that are beyond our control.
What other fees may I be charged?	For other fees, please reference these paragraphs in the Terms of Service. Pricing, Billing, Payment and Payment Arrangement, Customer Care, Alternate Billing Payment Options. Other fees include Autopay Breakage Fee: $5.00 per billing cycle if automatic payment is not successful or customer opts out of autopayment.
Is this a pre-pay or pay in advance product?	No

	Does REP purchase excess distributed renewable generation?	Yes; customers enrolled on a renewable energy sell back product that meet the eligibility requirements will receive credits for excess distributed renewable generation. Renewable energy sell back product availability is subject to change at Direct Energy's discretion.
	Renewable Content	This product is 22% renewable.
	What is the statewide average for renewable content?	The statewide average for renewable content is 37%.

Direct Energy, LP (PUCT Certificate No. 10040)
P.O. Box 3767
Houston, TX 77253-3767
Toll-free: 1-888-305-3828
Toll-free fax: 1-800-346-2233
24 hours a day, 7 days a week
www.directenergy.com