

**Electricity Facts Label (EFL)**  
**Direct Energy**  
**Apartment Basics 12**  
**AEP Texas North service area**  
**Date: 03/20/2026**

**Electricity price**

|                        |         |          |          |
|------------------------|---------|----------|----------|
| Average monthly use:   | 500 kWh | 1000 kWh | 2000 kWh |
| Average price per kWh: | 18.7 ¢  | 17.9 ¢   | 18.4 ¢   |

This price disclosure is based on the following components:

Base Charge: \$4.95 per billing cycle  
Energy Charge (0 to 1000 kWh): 11.3727¢ per kWh  
Energy Charge (> 1000 kWh): 13.3727¢ per kWh  
AEP Texas North Delivery Charges: \$3.24 per billing cycle and 5.6677¢ per kWh

TDU Delivery Charges include all recurring charges passed through without mark-up.

Average price above excludes state and local sales taxes. The actual price per kWh you pay will vary according to your monthly usage. This price disclosure is an example based on average prices - your average price for service will vary according to your usage. The price you pay each month will consist of the Base Charge, Energy Charge, and TDU Delivery Charges.

**Other Key Terms and questions**

*See Terms of Service statement for full listing of fees, deposit policy, and other terms.*

**Disclosure Chart**

|  |   |
|--|---|
| Type of Product  | Fixed Rate  |
| Contract Term  | 12 months   |
| Do I have a termination fee or any fees associated with terminating service? | Yes, \$10 for each month remaining in your contract. Applies through the end of the contract term. This fee does not apply if the customer moves, and provides a forwarding address and other evidence that may be requested to verify that the customer moved.   |
| Can my price change during the contract period?                              | Yes   |
| If my price can change, how will it change and by how much?                  | Your price may change only to reflect actual changes in TDSP charges, changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads, or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs on us that are beyond our control. |
| What other fees may I be charged?  | For other fees, please reference these paragraphs in the Terms of Service. Pricing, Billing, Payment and Payment Arrangement, Customer Care, Alternate Billing Payment Options.   |
| Is this a pre-pay or pay in advance product?                                 | No  |
| Does Direct Energy purchase excess distributed renewable generation?         | Yes; customers enrolled on a renewable energy sell back product that meet the eligibility requirements will receive credits for excess distributed renewable generation. Renewable energy sell back product availability is subject to change at Direct Energy's discretion.  |
| Renewable Content  | This product is 24% renewable.  |

What is the Statewide average for renewable content?

The statewide average for renewable content is 35%.

Direct Energy, LP (PUCT Certificate No. 10040)  
P.O. Box 3767  
Houston, TX 77253-3767  
Toll-free: 1-888-305-3828  
Toll-free fax: 1-800-346-2233  
24 hours a day, 7 days a week  
[www.directenergy.com](http://www.directenergy.com)